

Sheridan County Health Complex

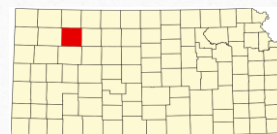
Hoxie Medical Clinic

Hoxie, Kansas

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Sheridan County Health Complex (SCHC)

- SCHC is a critical access hospital, LTC facility, and Federally Qualified Health Center (FQHC) clinic under the same roof.
- SCHC is located in Hoxie, Kansas.
- The county is 900 sq./mi.
- Population: 2400; 1200 in Hoxie
- Sheridan county is located 2 counties south of Nebraska and 3 east of Colorado.
- The FQHC service area includes the 13 northwest counties.



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Alydia Offutt

- Insurance navigator, SHICK counselor, and presumptive eligibility specialist for Medicaid.
- Assist people with financial assistance programs for both hospital and clinic.
- Outreach and community engagement person for the facility.
- And, “community resources!”
- Community Resources is technically my job title! In a nutshell, I work for the people, patients, and residents that come into the facility. I find/connect them to area resources/partners to meet basic needs: food, shelter, utilities, transportation, etc.

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Transportation Challenges

- Location of our facility/service area
- Distance to see providers/specialists
- Distance to groceries, pharmacies, medical supplies, etc.
- Lack of available transportation companies. We don't have Uber/Lyft or other public services like railways or bus systems.
- Lack of available drivers/ can't travel out of town



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Transportation Outreach

- Specialist from other areas i.e. Kearney and North Platte, Nebraska
- Options for telehealth visits and specialties like endocrinology and rheumatology.
- Mobile outreach services for mammograms and MRIs.
- Behavioral Health services in area schools.
- Local public transportation serves Sheridan County residents.
- MOU's with surrounding 'touching' counties' transportation programs.
- Provide van vouchers for elderly/disabled/Medicaid recipients.
- Provide "Chamber Bucks" to SFS household
- Assist Medicaid patients with reimbursement from their MCO
- Partner with area organizations for gas cards for longer trips i.e. Denver, Wichita, Kansas City

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Transportation Outreach

- Building partnerships with many local hospitals, clinics and public health offices in our service area.
- Food pantry at our local Public Health office provides food boxes. I pick up and deliver to the patient. Same with medications at the local pharmacy.
- Home and on-site visits.
- FQHC pays for patients public transportation rides to other facilities when we refer.
- Small satellite clinic is open for very rural patients.

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Transportation Outreach

- We purchased a mobile unit. It is equipped to provide medical and dental services.
- Mobile unit is used in schools, independent living facilities, and others.
- Our goal is to meet patients where they are.



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Transportation Opportunities

- Communicating with other facilities to coordinate care in the outlying areas.
- Exploring other options to providing access to transportation in rural Kansas.



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NON-EMERGENT TRANSPORTATION SOLUTIONS FOR A KANSAS RURAL COMMUNITY

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LETTER TO THE EDITOR



Dear editor,

Something that bothers me is how older people can get free transportation, but younger people don't have those opportunities.

I have arthritis really bad in my knee and it takes all my energy to walk places. I am only 38 years old, but it's hard.

Sometimes people like me who don't have any means of transportation just don't have the money to pay people to take us places.

I don't know a lot of people in town so if I need to go somewhere to buy groceries or some other errand, I have to pay at least \$10 a trip for someone from out of town to come and take me.

Iola needs to establish a means of free transportation for everyone. This morning, I had to walk to Dollar General to get a few things which is about a mile from my house. My arthritis has been acting up a lot recently because of all of the rain. It took all my energy to walk out there and back home and now I am in a lot of pain.

Thank you,

Angela Stanley

Iola, Kan.

Sept. 3, 2019

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TEAM



ALLEN COUNTY GOVERNMENT



THRIVE ALLEN COUNTY



ALLEN COUNTY RURAL HEALTH INITIATIVE

Includes:

Southeast Kansas Mental Health Center

Allen County Regional Hospital

Community Health Center of Southeast Kansas



CITY OF IOLA



FOCUS QUESTION

How do we address transportation needs in Allen County, Kansas for patients with chronic physical and mental conditions?



KEY INSIGHTS

20% of Allen

County residents currently do not have reliable transportation options

- 19% of Allen County residents are at or below FPL.
- 40% of cancelled outpatient surgeries at the hospital were due to transportation issues.
- Lack of transportation created domino effect in health and safety of residents.
- Health care workers were taking on transportation duties outside of their job.
- Patients experience anxiety and cascading health issues related to missed medical appointments.



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DESIGN CRITERIA

- Reduced missed health care appointments in-county and out-of-county
- Affordable
- Flexible
- Easy to Use
- Relieved pressure from current medical staff
- Reduced stress of patients
- Available to all ages, mobilities, insurance types, and locations in county



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CONCEPT

FLAGSHIP SERVICES



9 Employees
 Separate 501c3 status
 5 vehicles that accommodate mobility issues
 Available for medical and safety-net appointments
 Provides transportation up to 115 miles away
 Available countywide and in Labette County

Allen County residents (pop. 12,519)

Adults 18-59 and families

Experiencing chronic conditions and mental health conditions

Unreliable transportation

Not able to utilize other forms of transportation assistance available



CUSTOMERS



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Business model

- Charge fees for in-county and out-of-county trips
 - \$2 per trip for in-county rides
- Medicaid Reimbursement Funding
 - Allen and Labette County
 - Based on pre-negotiated rates
- Kansas Department of Transportation
 - 5310 Services
 - 5311 Services
- Private grant funding



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VALUE

Thrive Allen County's transportation program is changing lives.

"To me it's been a godsend," said Iolan Loren Mitchell, in reference to the local initiative. The 83-year-old said his daughter had been giving him rides to his dialysis treatments in Chanute, but her busy schedule often makes that impossible.

Fortunately for Mitchell, while attending dialysis one day, an employee there told him about Thrive's free, non-emergency transportation program, which is currently being piloted.

In no time, he was getting a lift to Chanute pro bono, sometimes multiple days per week.

"I was driving myself," Mitchell said, "but after I get done with treatment, a lot of the time, I'm weak and I'll fall or something."

"I fell down there [in Chanute] several times, one time, behind my car."

Such incidents, however, are now a thing of the past, and Mitchell can get back to lola from Chanute worry-free following treatment.



THANK YOU!



JESSICA@THRIVEALLENCOUNTY.ORG

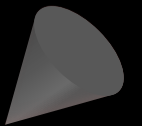


[HTTP://THRIVEALLENCOUNTY.ORG/](http://THRIVEALLENCOUNTY.ORG/)



SIX HEADS ARE BETTER THAN ONE

A Mobility Manager Network





ABOUT ME – MICHELLE COATS

- Mobility Manager for North Central Kansas
- Worked in Public Transit since 2016
- First Full Time Mobility Manager in the state
- Helped to establish 81 Connection, Kansas Rides website, KANcycle regional bike sharing, Mobility Week, Moving Kansas Network, Saline County FACT, Salina Mobility Working Group





ABOUT PUBLIC TRANSIT IN KANSAS

140ish agencies

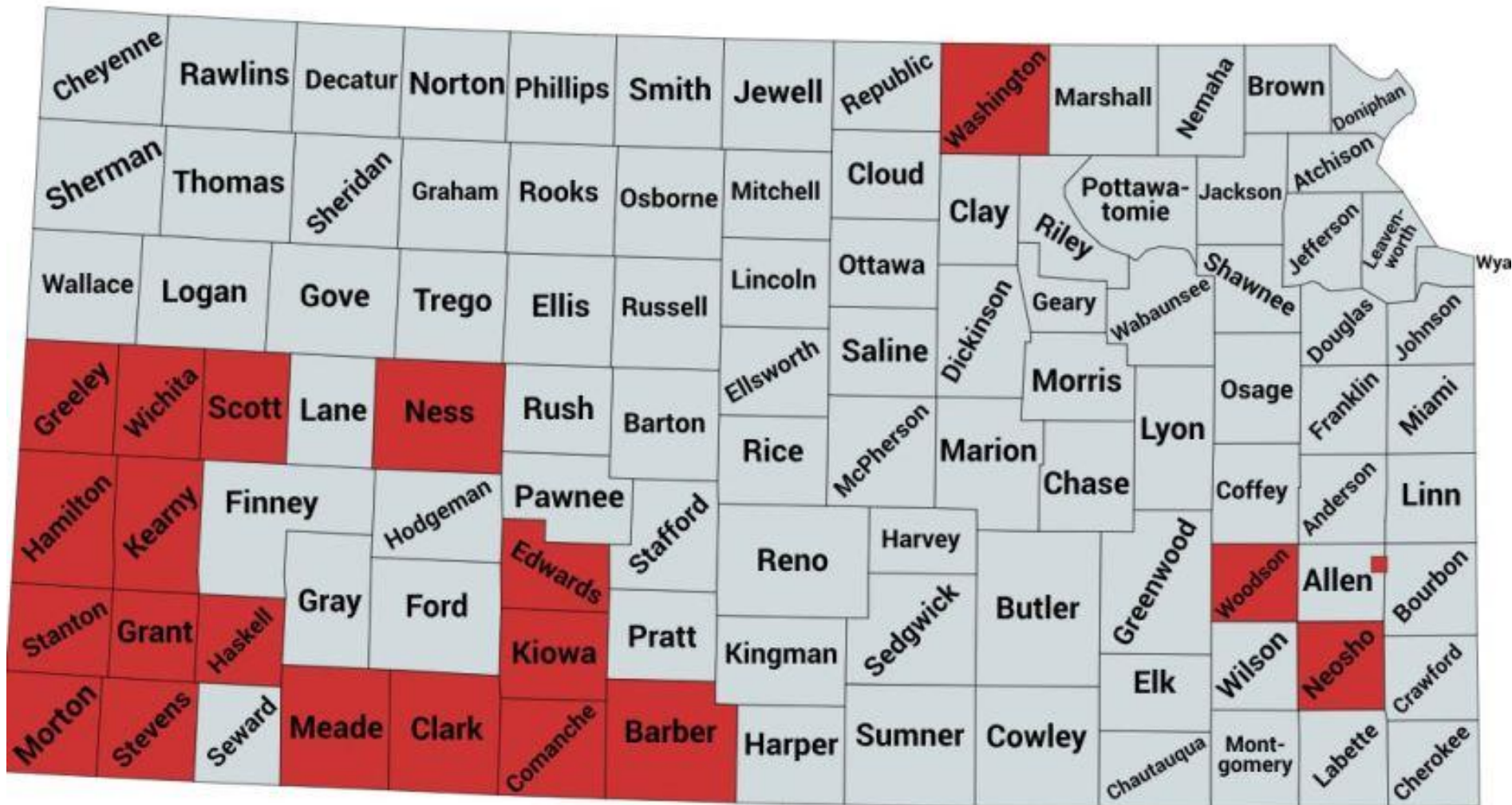
800+ vehicles

10,000,000 rides annually
(7.5M urban, 2.5M rural)

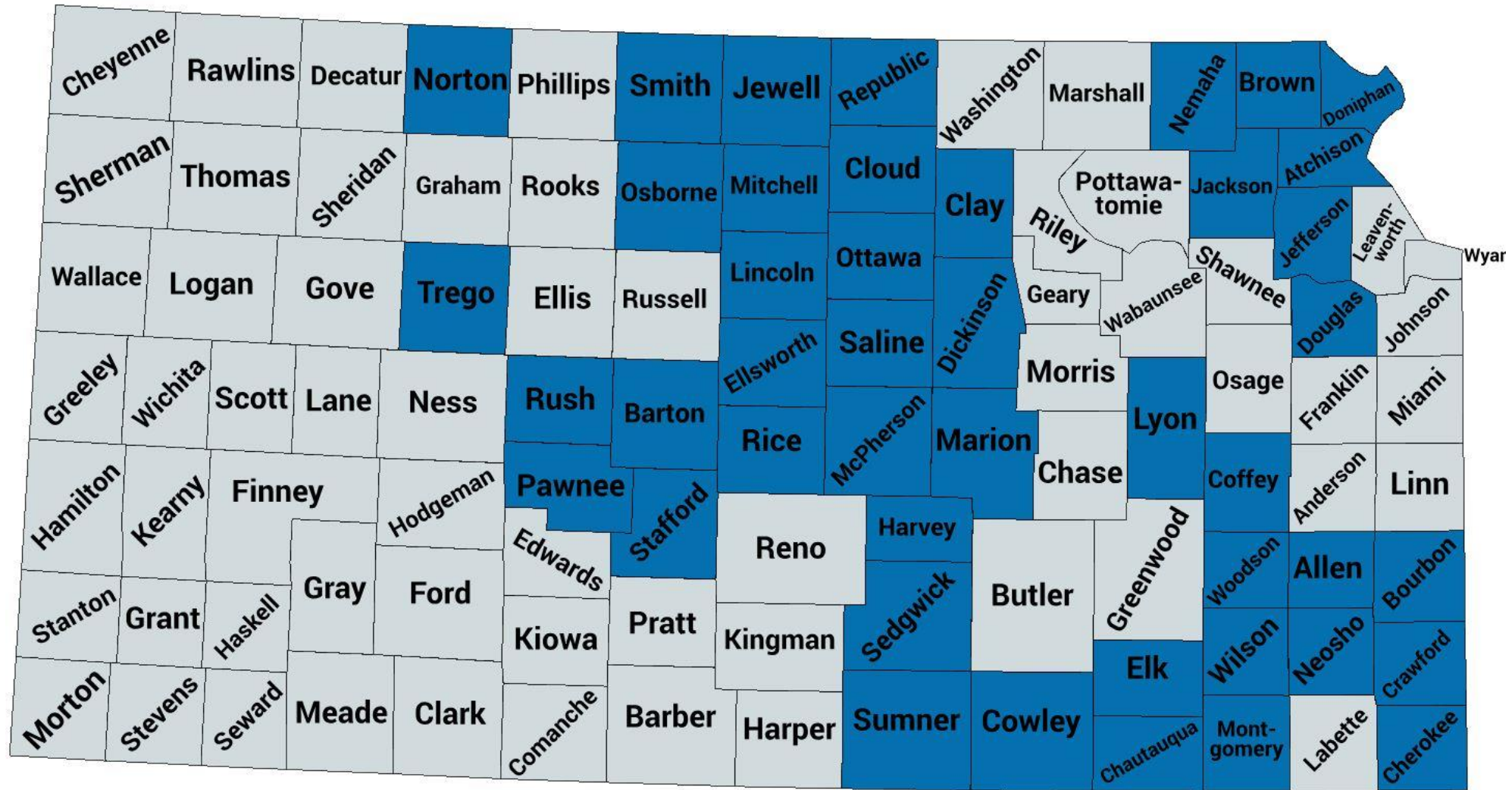
Transit service is relatively new across
the state

Not all counties have transit service

More evolution needed

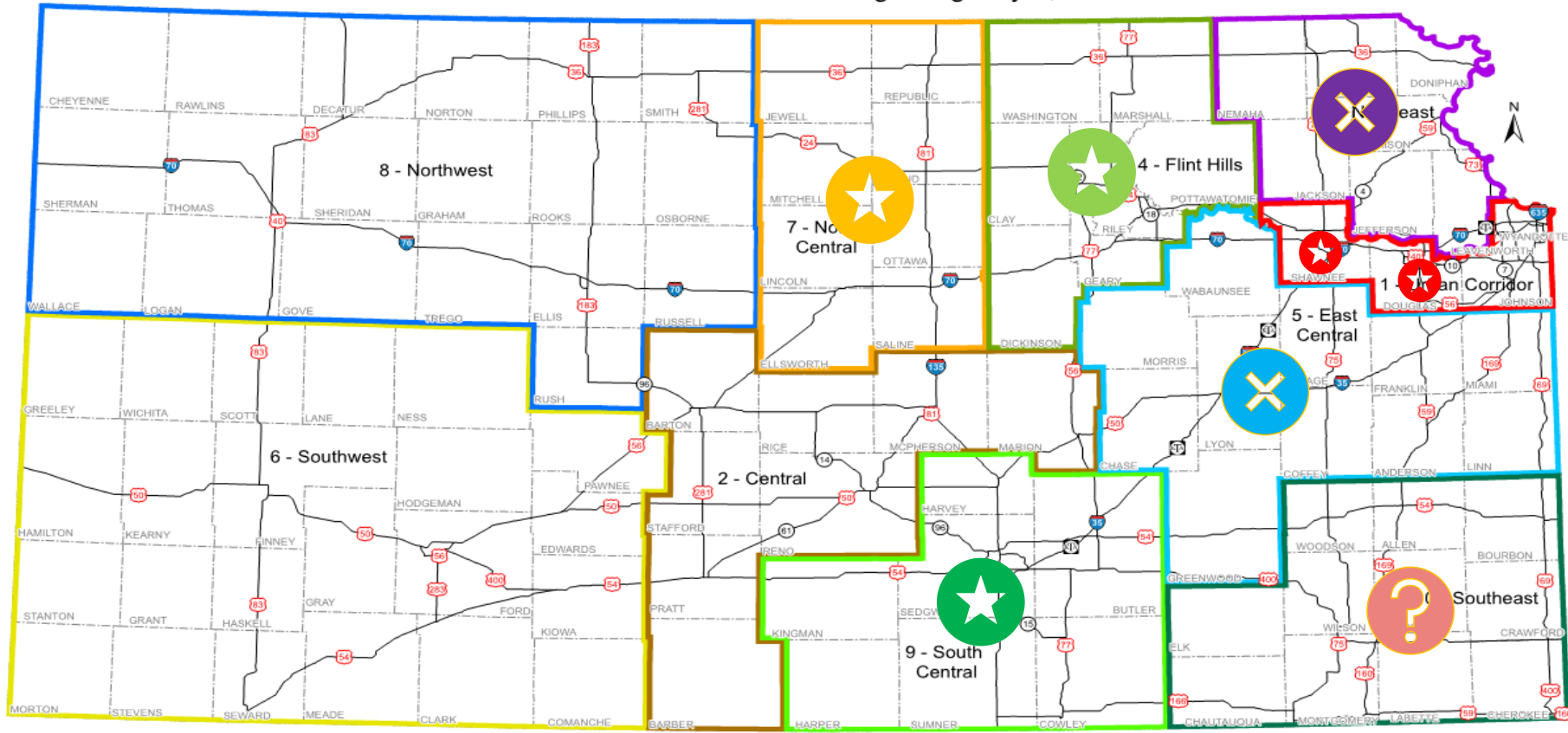












Kansas counties that need public transit as of 9/23/23



Kansas counties that have Medicaid (NEMT) public transportation as of 7/1/24

Coordinated Transit Districts - Beginning July 1, 2015



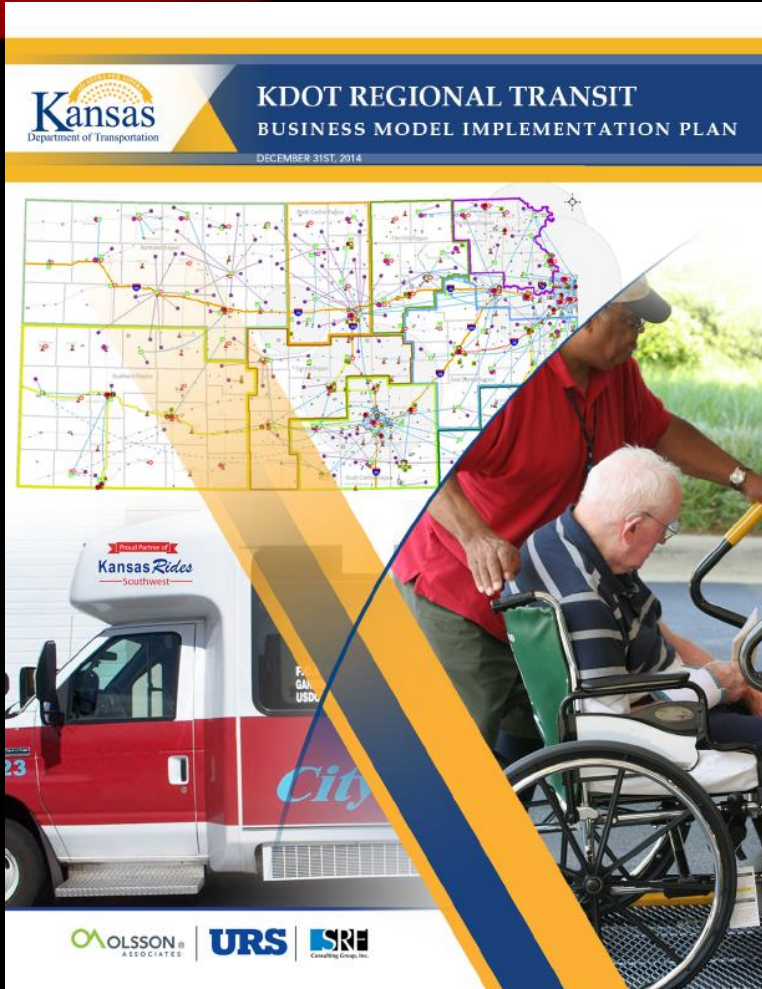
- | | | | | |
|--|---|---|---|---|
|  CTD 1 - Urban Corridor |  CTD 3 - Northeast |  CTD 5 - East Central |  CTD 7 - North Central |  CTD 9 - South Central |
|  CTD 2 - Central |  CTD 4 - Flint Hills |  CTD 6 - Southwest |  CTD 8 - Northwest |  CTD 10 - Southeast |

PREPARED BY THE
KANSAS DEPARTMENT OF TRANSPORTATION
BUREAU OF TRANSPORTATION PLANNING
 MAP CREATED WEDNESDAY, AUGUST 03, 2016
KDOT makes no warranty, guarantee, or representation for accuracy of this information and assumes no liability for errors or omissions.



CTDs with Mobility Managers as of 7/25/24

MM STRUCTURE



- Host Agency – Fiscal Agent
 - MM is not an employee
 - Benefits
 - No employees
 - Supervision differs
- Reporting
 - To CTD and to KDOT
- Rural vs. Urban
- Funding & Budget
 - KDOT pays 100% up to \$115,000
- Branding

WHAT DO WE DO?



- It depends
- Each CTD is different.
- Each MM is different.
- Agencies are different.
- Regional goals are different.
- No two days are ever the same.

FUN FACTS



Michelle Griffin
North Central

- Michelle (2016) – Planning, project management, organization, marketing, networking, social media, public relations, graphic design, websites, multimodal, travel training, coalitions, rural



Mike Wilson
Flint Hills

- Mike Wilson (2018) – Tech guy, apps, cameras, equipment, digital signage, real time, refugees, travel training, community partnerships

FUN FACTS



Mike Spadafore
Topeka/Shawnee Co.

- Mike Spadafore (2019) – Rules, funding, policies, 5310s, nationwide connections, grant writing



Jessica Warren
South Central

- Jessica (2021) – Social work background, building relationships, community events

FUN FACTS



- Dre (2022) – Planning background, mapping, GIS, volunteer drivers, relationship building, consensus building, travel training

WHAT DO WE DO?

- Individual CTD work
 - **Increase awareness of public transit options**
 - Marketing, brochures, websites, social media, presentations
 - **Help build ridership in services**
 - Education and outreach
 - Travel Training
 - Amenities
 - **Plan and develop projects and services**
 - Project facilitation
 - Needs assessments
 - **Act as a community resource**
 - Transit experts
 - Resource for rides
 - Education for agencies
 - **Connect people**

CONNECTING PEOPLE

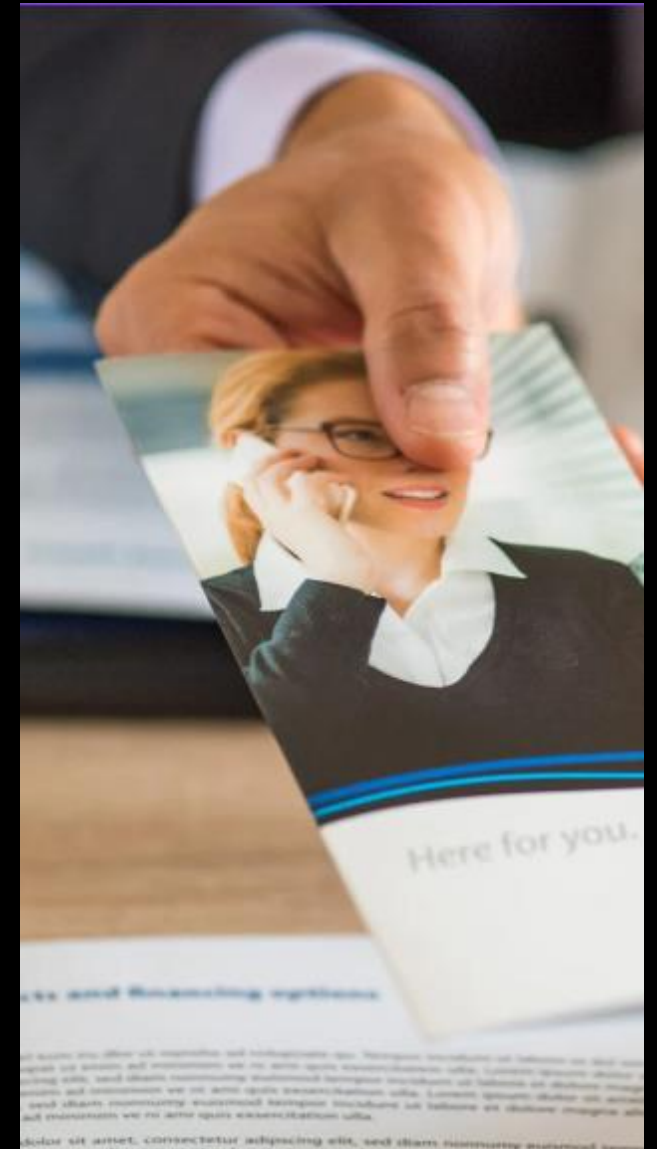
Mobility Managers can be an important partner when engaging hospitals and other medical providers

- Initiate conversations between agencies
 - Community Health Needs Assessment planning and development
 - Community roundtables
 - Meetings, introductions, etc. between agencies and providers



CONNECTING PEOPLE

- Assist with new projects or service development
 - Find partnerships for free rides to medical facilities
 - Work towards solutions for solving late night trips, emergency room trips, hospital dismissals, etc.
- Share information about existing services
 - Travel training to hospital staff about options
 - Act as a community resource
 - Act as a trip planner for specific medical trips



HOW WE WORK TOGETHER:

- Shared Projects
 - Kansas Rides
 - Shared Platforms
 - Kansas Mobility Week
 - Bike Month
 - National Transportation Week
 - Moving Kansas Network
 - K-CART
 - Kansas Tech Summit
 - Food Access
 - Other Events

**“TWO
HEADS
ARE
BETTER
THAN
ONE.”**

English Proverb



A Project of  mobility
management

- Statewide Public Transportation Resource
 - Organized by County
 - Find a Ride
 - News and Events
 - Multimodal
- www.ksrides.org



KANSAS MOBILITY WEEK

- Based on Florida
- 2021 – 17 events, 10 counties
- 2022 – 54 events, 37 counties
- 2023
 - 57 events
 - 38 counties
 - Two statewide events
- November 3-9, 2024





FOOD ACCESS

DO YOU ACCEPT THE ASSIGNMENT?

1. Does your region have a MM?
If not, help to get one.
2. Does your county have public transit?
If not, help to get it.
3. Do you include transit professionals in your community needs assessments/projects?
If not, start.
4. Do you participate in Kansas state events?
If not, try this year.
5. Bookmark the Kansas Rides website.
6. Follow Kansas Rides on Facebook.



WHAT
QUESTIONS
DO YOU
HAVE?

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www.ksrides.org

www.salinacitygo.com

www.kancycle.org